

COLIN BURN-MURDOCH

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PROFILE:

I have recently moved to Edinburgh from Cambridge, partly to be nearer my family, and also because purchasing property in Edinburgh is a much more realistic option than in the South.

I am looking to move away from first line support, and into a development role utilising my Perl skills. I am able to write effective tools very quickly, and also spend more time creating comprehensive software projects. I use Windows, Mac OSX, and Linux on a daily basis.

I am full of bright ideas and innovative suggestions. My experience includes training, leading and working as a team with both colleagues and complete strangers, as well as working on individual projects.

ACHIEVEMENTS:

- Created address book synchronisation software that allows a central address book on a master mail server to be synchronised with many satellite mail servers at remote offices. This secured a sale worth a large amount to the company.
- Wrote a program that would automatically download the most up to date versions of all the company's software, create updated suitable HTML based documentation, and package it as a CD-ROM ISO image. Previously this was performed manually, so this allowed much time to be saved creating the images, as well as allowing the company to have more up to date images available as the process could be performed more regularly.
- Wrote IMAP based migration software, allowing administrators of any other mail server that supports IMAP to migrate their users to the Kerio MailServer. Previously only a tool specifically for Exchange was available, so the idea of manually migrating users from other servers put off some potential customers.
- Developed an extension to the popular web forum system phpBB, which sent a digest email daily or weekly, containing messages posted since the last mail, allowing users to keep up with activity on the forum, without manually checking it regularly.

SKILLS:

- Perl
- PHP
- HTML
- Linux / Unix Shell
- MySQL
- Apache
- JavaScript / DHTML
- TCP / IP

EDUCATION:

2000 - 2003

Upper Second (2.1) BSc. (Hons) in Internet Technology at Anglia Polytechnic University, Cambridge.

Spent Spring term 2002 at Valparaiso University, Indiana, USA.

EXPERIENCE:

Inigo Media Ltd.

November 2005 – Present

Web Developer

Responsible for designing and creating backend PHP systems, including e-commerce.

Unitech / BT

September 2005 – March 2006

Web Developer

Working on a contract basis, I was responsible for creating and updating various BT intranet sites.

Kerio Technologies UK Ltd.

November 2002 – June 2005

Technical Support Engineer

Kerio Technologies produce the Kerio MailServer, and Kerio WinRoute Firewall. They are well known for their earlier version of the firewall; WinRoute Pro. They have approx. 100 employees worldwide.

I joined Kerio when the company was completely new to the UK. For the first year I worked part-time whilst at University. Until mid-2004, I was the only technical support engineer in the UK, responsible for supporting all of Western Europe.

As the requirement for support was increasing, a new support engineer was employed in 2004, and I was responsible for training him quickly as well as handling the support channels. Since that time I have trained two more engineers.

More recently, I have been involved with training resellers of the Kerio products. Typically these training events were arranged by distributors, and involved anything from 10 to over 30 participants. They involved standard presentations with a slideshow, more in-depth product demos, and question & answer sessions.

Whilst supporting the Kerio products, I was able to utilise my Perl skills on many occasions to address specific customer issues. Apart from specific applications already mentioned, various smaller issues were resolvable using Perl, for instance conversion of address book and calendar data from proprietary sources to something importable to the MailServer.

Activity Superstore

January 2003 & January 2004

Web Site Design and Updating

Activity Superstore sells activities such as rally driving and flying days.

- Updated item details and pricing on the website. The source for this was a PDF copy of the new catalogue.
- In order to speed productivity, wrote a Perl program to synchronise the clipboard contents across two computers. Working in pairs, this allowed one person to copy the text on one machine, whilst the other pasted it into the database. This saved a surprising amount of time taken by pressing Alt-Tab and repositioning the mouse.

- In 2004, rewrote the site templates based on PDF images provided by the graphic designers.

Bluewave Ltd.

June 2000 – September 2000

Web Author

Bluewave is a Web Design company catering to many Fortune 500 companies.

- Responsibilities involved HTML creation and editing, based on images provided by the graphic designers.
- Frequently found myself helping out the programmers on Perl tasks. Web sites worked on include: Discovery Health, TNT, SWALEC, and British Airways.

PERSONAL DETAILS:

Date of Birth: 23rd November 1979

Driving License: Full & Clean

INTERESTS:

Live music, reading, programming (personal projects), travel and outdoor pursuits.